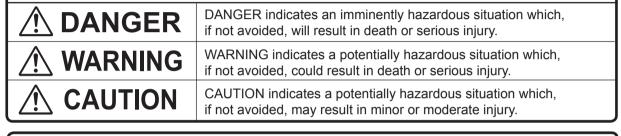
# Installation Manual

NORITZ AMERICA CORPORATION

# TANKLESS GAS WATER HEATER

NR501-OD (Outdoor Installation) NR662-OD (Outdoor Installation)

Potential dangers from accidents during installation and use are divided into the following three categories. Closely observe these warnings, they are critical to your safety.



**WARNING:** If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.



Prohibited



Disconnect Power





Be sure to do



## Requests to Installers

- In order to use the water heater safely, read this installation manual carefully, and follow the installation instructions.
- Failures and damage caused by erroneous work or work not as instructed in this manual are not covered by the warranty.
- Check that the installation was done properly in accordance with this Installation Manual upon completion.
- After completing installation, please either place this Installation Manual in a plastic pouch and attach it to the side of the water heater (or the inside of the pipe cover or recess box if applicable), or hand it to the customer to retain for future reference. Also, be sure to fill in all of the required items on the warranty and to hand the warranty to the customer along with the Owner's Guide.



## FOR USE IN RESIDENTIAL OR MANUFACTURED HOME APPLICATIONS.

Installation must conform with local codes, or in the absence of local codes, the National Fuel Gas Code, ANSI Z223.1/NFPA 54-latest edition.

When applicable, installation must conform with the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280.

Noritz America reserves the right to discontinue, or change at any time, the designs and/or specifications of its products without notice.



## **1**. Included Accessories

The following accessories are included with the unit. Check for any missing items before starting installation.

Part	Shape	Q'ty	Part	Shape	Q'ty
Cross Recessed Head Screw	Om	3	Owner's Guide, Warranty, Installation Manual (this document)		1 each

## **2.** Optional Accessories

The accessories listed below are not included with the units, but may be necessary for installation.

				1	1
Part	Shape	Q'ty	Part	Shape	Q'ty
Remote Controller (See p. 19)		1	Remote Controller Cord (10ft (3m))	\$ O	1
Isolation Valves* (includes pressure relief valve)		1	Remote Controller Cord (26ft (8m))	8 O ~	1
Recess Box (RB-510)			Remote Controller Outdoor Junction Box		1
		1	Pipe Cover (PC-1S)		1

\* Isolation valves are necessary for flushing the Heat Exchanger. They allow for easy flushing of the system.

## 3. Before Installation



( NSF)

### Check the Gas

- Check that the rating plate indicates the correct type of gas.
- Check that the gas supply line is sized for 120,000 Btuh for NR501-OD. (140,000 Btuh for NR662-OD.)

### **Check the Power**

• The power supply required is 120VAC, at 60Hz. May result in fire or electric shock.

### Use Extreme Caution if Using With a Solar Pre-Heater

• Using this unit with a solar pre-heater can lead to unpredictable output temperatures and possibly scalding. If absolutely necessary, use mixing valves to ensure output temperatures do not get to scalding levels.

### Precautions for Mobile Home Installation

• Verify that the gas supply type matches the gas type listed on the rating plate. If a gas conversion must be done, follow the instructions listed in the manual.

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### Do Not Use Equipment for Purposes Other Than Those Specified

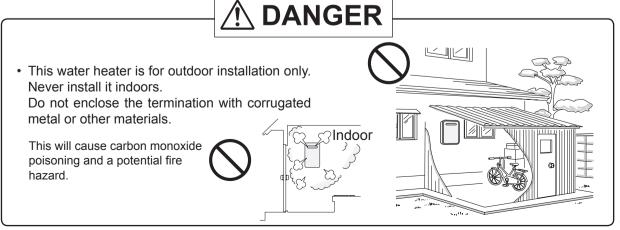
• Do not use for other than increasing the temperature of the water supply, as unexpected accidents may occur as a result.

### Check Water Supply Quality

• If the water supply is in excess of 12 grains per gallon (200 mg/L) of hardness, acidic or otherwise impure, treat the water with approved methods in order to ensure full warranty coverage.

## 4. Choosing Installation Site

- \* Locate the appliance in an area where leakage from the unit or connections will not result in damage to the area adjacent to the appliance or to the lower floors of the structure. When such installation locations cannot be avoided, a suitable drain pan, adequately drained, must be installed under the appliance. The pan must not restrict combustion air flow.
- \* As with any water heating appliance, the potential for leakage at some time in the life of the product does exist. The manufacturer will not be responsible for any water damage that may occur.



- Avoid places where fires are common, such as those where gasoline, benzene and adhesives are handled, or places in which corrosive gases (ammonia, chlorine, sulfur, ethylene compounds, acids) are present. Using the incorrect voltage may result in fire or cracking.
- Avoid installation in places where dust or debris will accumulate. Dust may accumulate and reduce the performance of the unit's fan. This can result in incomplete combustion.
- Avoid installation in places where special chemical agents (e.g., hair spray or spray detergent) are used. Ignition failures and malfunction may occur as a result.
- Carbon Monoxide Poisoning Hazard. Do not install this water heater in a recreational vehicle or on a boat.
- Install the water heater in a location where it is free from obstacles and stagnant air.
- Consult with the customer concerning the location of installation.
- · Do not install the water heater near staircases or emergency exits.
- Do not install the water heater where the exhaust will blow on outer walls or material not resistant to heat. Also consider the surrounding trees and animals.

The heat and moisture from the water heater may cause discoloration of walls and resinous materials, or corrosion of aluminum materials.

- Do not locate the vent termination directed towards a window or any other structure which has glass or wired glass facing the termination.
- Install in a location where the exhaust gas flow will not be affected by fans or range hoods.
- Take care that noise and exhaust gas will not affect neighbors. Avoid installation on common walls as the unit will make some operational noises while it is running.
- Avoid installation where the unit will be exposed to excessive winds.
- Before installing, make sure that the vent termination will have the proper clearances according to the National Fuel Gas Code (ANSI Z223.1).

State of California: The water heater must be braced, anchored or strapped to avoid moving during an earthquake. Contact local utilities for code requirements in your area or call: 1-866-766-7489 and request instructions.

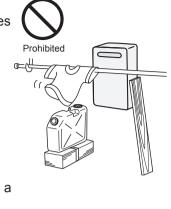
The Commonwealth of Massachusetts:

- 1) The outdoor units (OD) can only be used if they are for summer use only.
- 2) The water heater can be used for hot water only and not in a combination of domestic and space heating.

ed, or places in which corrosive gases e compounds, acids) are present. result in fire or cracking. lust or debris will accumulate. e the performance of the unit's fan. hbustion.









## **5.** Installation Clearances

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Before installing, check for the following:

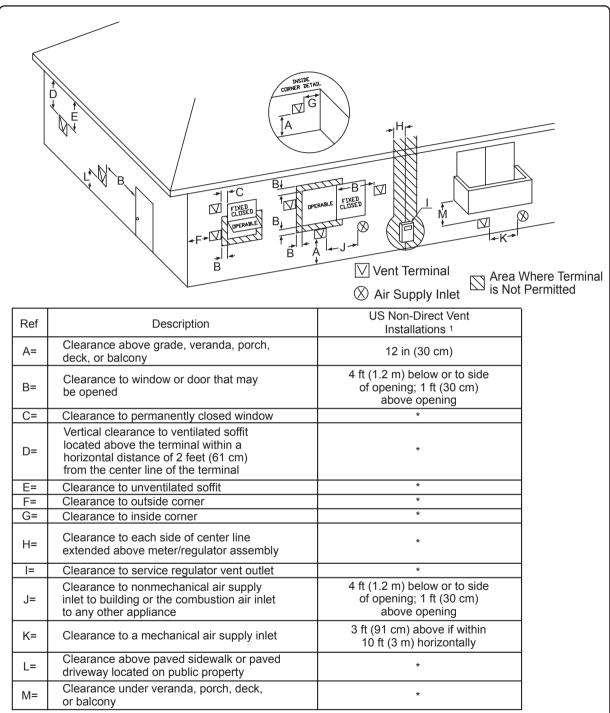
Install in accordance with relevant building and mechanical codes, as well as any local, state or national regulations, or in the absence of local and state codes, to the National Fuel Gas Code ANSI Z223.1/ NFPA 54 – latest edition.

Item	Check	Illustration
Required Clearances From Heater	Maintain the following clearance from both combustible and non-combustible materials.	24" (600mm) or more 36" (900mm) or more 6" (150mm) or more
rea of installation	<ul> <li>When installing the unit in a common side corridor, provide a clearance of 47" (1,190mm) or more in front of the unit.</li> <li>Set the bottom edge of the exhaust port about 84" (2,130mm) from the corridor floor.</li> </ul>	47" (1,190mm) or more about 84" (2,130mm) Handrail
Surrounding the area of installation	<ul> <li>When installing the unit on a balcony, etc., secure an evacuation route of 24" (600mm) or more in width.</li> <li>Provide clearance of 24" (600mm) or more in front of the unit to facilitate inspection and repair. Do install the unit such as the wall of the second floor where the unit is out of reach.</li> </ul>	24" (600mm) or more Handrail balcony, etc.

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## **Clearance Requirements from Vent Terminations to Building Openings**

\* All clearance requirements are in accordance with ANSI Z21.10.3 and the National Fuel Gas Code, ANSI Z223.1.



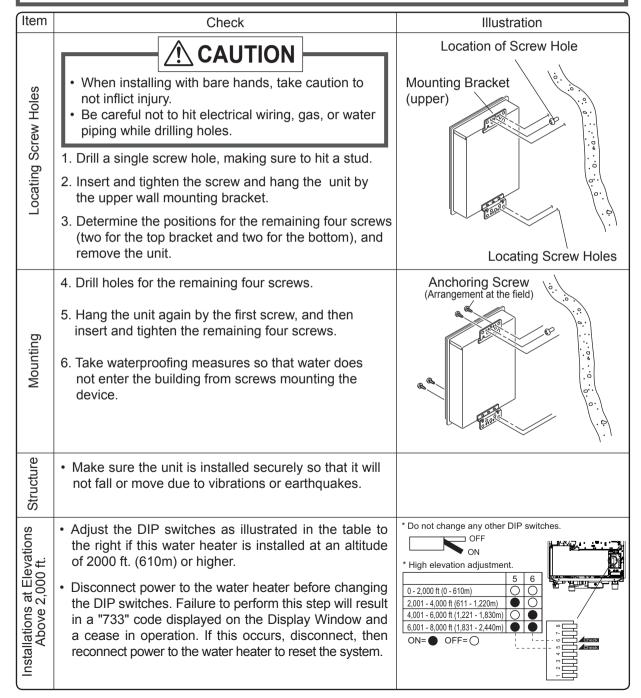
<sup>1</sup> In accordance with the current ANSI Z223.1 / NFPA 54 National Fuel Gas Code

\* Clearance in accordance with local installation codes and the requirements of the gas supplier. Clearance to opposite wall is 24 inches (60 cm).

## 6. Installation

## Securing to the wall

- The weight of the device will be applied to the wall. If the strength of the wall is not sufficient, reinforcement must be done to prevent the transfer of vibration.
- Do not drop or apply unnecessary force to the device when installing. Internal parts may be damaged and may become highly dangerous.
- Install the unit on a vertical wall and ensure that it is level.



## 7. Gas Piping

Follow the instructions from the gas supplier.

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The guidelines and examples we have provided in this manual section are for reference only. The sizing and installation of the gas system for this water heater, as with any gas appliance, is the sole responsibility of the installer. The installer must be professionally trained to do such work and must always follow all local and national codes and regulations. Gas line sizing calculations must be performed for every installation. Please contact Noritz America at 866-766-7489 if you have any questions or concerns.

### Gas Type

The gas type indicated on the water heater rating plate (NG or LP) must match the type of gas being supplied to the water heater.

### **Gas Conversions**

If the gas type supplied does not match the gas type on the rating plate, contact your water heater supplier for a replacement unit with the proper gas type. If a gas type conversion must be made, there are conversion kits available for some models. [The conversion kit shall be installed by a qualified service agency in accordance with the manufacturer's instructions and all applicable codes and requirements of the authority having jurisdiction. The qualified service agency is responsible for the proper installation of this kit will void the warranty. Conversion kits will only be shipped directly to the Distributor or Agency performing the conversion.]

### Meter

The gas meter must be sized properly for the water heater and other gas appliances to operate properly. Select a gas meter capable of supplying the entire btuh demand of all gas appliances in the building.

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Regulators

Ensure that all gas regulators used are operating properly and providing gas pressures within the specified range of the water heater being installed. Excess gas inlet pressure may cause serious accidents.



### Pressure

Check the gas supply pressure immediately upstream at a location provided by the gas company. Supplied gas pressure must be within the limits shown in the specifications section with all gas appliances operating. The inlet gas pressure must be within the range specified. This is for the purposes of input adjustment. Low gas pressure may cause a loss of flame or ignition failure at other appliances in the home, which may result in unburned gas in the home. Serious accidents such as fire or explosion may result.

### Measuring Gas Pressure

In order to check the gas supply pressure to the unit, a tap is provided on the gas inlet. Remove the **9/32**" **hex head/Philips screw** from the tap, and connect a manometer using a silicon tube. Open up at least 2 fixtures and hold in the maximum manifold pressure button on the circuit board. Please call Noritz for details.





### **Pressure Test**

The appliance and its gas connections must be leak tested before placing the appliance in operation. The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than  $\frac{1}{2}$  psig (3.5 kPa). We do not recommend pressure testing in excess of  $\frac{1}{2}$  psig (3.5kPa). If it must be done, the appliance and its individual shutoff valve must be completely disconnected from the gas supply piping system during the test process.

### **Pipe Sizing/Flexible Connectors**

A gas shutoff valve must be installed on the supply line. Gas flex lines are not recommended unless the minimum inside diameter is <sup>3</sup>/<sub>4</sub>" or greater and the rated capacity of the connector is equal to or greater than the BTU capacity of the water heater. Gas piping shall be in accordance with local utility company requirements and/or in the absence of local codes, use the latest edition of National Fuel Gas Code (NFPA54GC), ANSI Z223.1. Size the gas line according to total btuh demand of the building and length from the meter or regulator so that the following supply pressures are available even at maximum demand.

Natural Gas Supply Pressure Min 4" WC Max 10.5" WC LP Gas Supply Pressure Min 8" WC Max 14" WC

## **Reference Tools & Sample Calculations**

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The tables and samples below are for reference only. The professional sizing and installing the gas line should always run the appropriate calculations before all installations.

### Which Table to Use

- For NG installations with the initial supply pressure at point of delivery (at the meter, for example) is less than 8" WC, use the 0.5" WC pressure drop table (Table 1).
- For NG installations with the initial supply pressure at point of delivery is greater than or equal to 8" WC, use the 3.0" pressure drop table (Table 2).
- For all LP installation use (Table 3)

The inlet pressure must be at least 5" WC for NG or 8" WC for LP for all appliances in the gas system. If the inlet gas pressure drops below 5" WC for NG or 8" WC for LP, the heater may continue to operate, but the other appliances in the house may experience flame loss or ignition failure, which can result in gas leakage into the home. Refer to the NFPA 54 for details.

Please contact Noritz for details. For corrugated stainless steel tubing (CSST) capacity tables, please consult with the manufacturer.

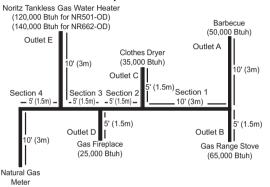
### Table 1. For Less than 8" WC initial supply pressure

Maximum Natural Gas Delivery Capacity (0.5" Pressure Drop)

Dino					Length	(including	fittings)				
Pipe Size	10'	20'	30'	40'	50'	60'	70'	80'	90'	100'	125'
Size	(3m)	(6m)	(9m)	(12m)	(15m)	(18m)	(21m)	(24m)	(27m)	(30m)	(38m)
3/4"	360	247	199	170	151	137	126	117	110	104	92
1"	678	466	374	320	284	257	237	220	207	195	173
1 1/4"	1,390	957	768	657	583	528	486	452	424	400	355
1 1/2"	2,090	1,430	1,150	985	873	791	728	677	635	600	532
2"	4,020	2,760	2,220	1,900	1,680	1,520	1,400	1,300	1,220	1,160	1,020
2 1/2"	6,400	4,400	4,400	3,020	2,680	2,430	2,230	2,080	1,950	1,840	1,630
3"	11,300	7,780	7,780	5,350	4,740	4,290	3,950	3,760	3,450	3,260	2,890
4"	23,100	15,900	12,700	10,900	9,660	8,760	8,050	7,490	7,030	6,640	5,890

Values in Table are in Cubic Feet of Gas per Hour (0.60 Specific Gravity, 0.5" Pressure Drop, inlet pressure less than 2psi). Contact your gas supplier for BTU/Cubic Foot ratings. For simplification of your calculations, 1 Cubic Foot of Gas is approximately equivalent to 1000 BTU.





#### Instructions

- 1. Size each outlet branch starting from the furthest using the Btuh required and the length from the meter.
- 2. Size each section of the main line using the length to the furthest outlet and the Btuh required by everything after that section.

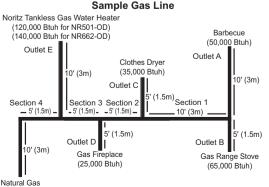
#### Sample Calculation - (Using 0.5" WC Pressure Drop Table)

Outlet A: 45' (13.5m) (Use 50' (15m)), 50,000 Btuh requires 1/2" Outlet B: 40' (12m), 65,000 Btuh requires 1/2" Section 1: 45' (13.5m) (Use 50' (15m)), 115,000 Btuh requires 3/4" Outlet C: 30' (9m), 35,000 Btuh requires 1/2" Section 2: 45' (13.5m) (Use 50' (15m)), 150,000 Btuh requires 3/4" Outlet D: 25' (7.5m) (Use 30' (9m)), 25,000 Btuh requires 1/2' Section 3: 45' (13.5m) (Use 50' (15m)), 175,000 Btuh requires 1" Outlet E: 25' (7.5m) (Úse 30' (9m)), 120,000 Btuh requires 3/4" (NR501-OD) 140,000 Btuh requires 3/4" (NR662-OD)

Section 4: 45' (13.5m) (Use 50' (15m)), 295,000 Btuh requires 1 1/4" (NR501-OD) 315,000 Btuh requires 1 1/4" (NR662-OD) Table 2. For 8" WC – 10.5" WC initial supply pressure Maximum Natural Gas Delivery Capacity (3.0" Pressure Drop)

Dino		Length (including fittings)											
Pipe Size	10'	20'	30'	40'	50'	60'	70'	80'	90'	100'	125'		
Size	(3m)	(6m)	(9m)	(12m)	(15m)	(18m)	(21m)	(24m)	(27m)	(30m)	(38m)		
1/2"	454	312	250	214	190	172	158	147	138	131	116		
3/4"	949	652	524	448	397	360	331	308	289	273	242		
1"	1,787	1,228	986	844	748	678	624	580	544	514	456		
1 1/4"	3,669	2,522	2,025	1,733	1,536	1,392	1,280	1,191	1,118	1,056	936		
1 1/2"	5,497	3,778	3,034	2,597	2,302	2,085	1,919	1,785	1,675	1,582	1,402		
2"	10,588	7,277	5,844	5,001	4,433	4,016	3,695	3,437	3,225	3,046	2,700		
2 1/2"	16,875	11,598	9,314	7,971	7,065	6,401	5,889	5,479	1,540	4,856	4,303		
3"	29,832	20,503	16,465	14,092	12,489	11,316	10,411	9,865	9,087	8,584	7,608		
4"	43678	30,020	24,107	20,632	18,286	16,569	15,243	14,181	13,305	12,568	11,139		

Values in Table are in Cubic Feet of Gas per Hour (0.60 Specific Gravity, 3.0" Pressure Drop, 8.0" WC or greater supply pressure, inlet pressure less than 2psi). Contact your gas supplier for BTU/Cubic Foot ratings. For simplification of your calculations, 1 Cubic Foot of Gas is approximately equivalent to 1000 BTU.



#### Instructions

1. Size each outlet branch starting from the furthest using the Btuh required and the length from the meter.

Sample Calculation (Using 3.0" WC Pressure Drop Table)

Outlet A: 45' (13.5m) (Use 50' (15m)), 50,000 Btuh requires 1/2" Outlet B: 40' (12m), 65,000 Btuh requires 1/2" Section 1: 45' (13.5m) (Use 50' (15m)), 115,000 Btuh requires 1/2" Outlet C: 30' (9m), 35,000 Btuh requires 1/2" Section 2: 45' (13.5m) (Use 50' (15m)), 150,000 Btuh requires 1/2" Outlet D: 25' (7.5m) (Use 30' (9m)), 25,000 Btuh requires 1/2" Section 3: 45' (13.5m) (Use 50' (15m)), 175,000 Btuh requires 1/2" Outlet E: 25' (7.5m) (Use 30' (9m)), 120,000 Btuh requires 1/2" (NR501-OD) 140,000 Btuh requires 1/2" (NR662-OD) Section 4: 45' (13.5m) (Use 50' (15m)), 295,000 Btuh requires 3/4" (NR501-OD) 315,000 Btuh requires 3/4" (NR662-OD)

Meter

<sup>2.</sup> Size each section of the main line using the length to the furthest outlet and the Btuh required by everything after that section.

## Table 3. Maximum Undiluted Propane (LP) Delivery Capacity in Thousands ofBtuH (0.5" WC Pressure Drop)

Dine	Length (including fittings)												
Pipe	10'	20'	30'	40'	50'	60'	70'	80'	90'	100'	125'	150'	200'
Size	(3m)	(6m)	(9m)	(12m)	(15m)	(18m)	(21m)	(24m)	(27m)	(30m)	(38m)	(45m)	(60m)
1/2"	275	189	152	129	114	103	96	89	83	78	69	63	55
3/4"	567	393	315	267	237	217	196	185	173	162	146	132	112
1"	1,071	732	590	504	448	409	378	346	322	307	275	252	213
1 1/4"	2,205	1,496	1,212	1039	913	834	771	724	677	630	567	511	440
1 1/2"	3,307	2,299	1,858	1,559	1,417	1,275	1,181	1,086	1,023	976	866	787	675
2"	6,221	4,331	3,465	2,992	2,646	2,394	2,205	2,047	1,921	1,811	1,606	1,496	1,260

For reference only. Please consult gas pipe manufacturer for actual pipe capacities.

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### **Final Check**

When the installation is complete, verify that inlet gas pressure for the entire gas system does not drop below 5" WC for NG or 8" WC for LP at all appliances. This can be tested by turning on all gas burning appliances including the water heater, then check the inlet pressure at each appliance to verify all appliances are receiving a minimum of 5" WC for NG or 8" WC for LP. If all appliances are not receiving the minimum inlet pressure the gas piping system may need to be changed.

# 8. Water Piping

Installation and service must be performed by a qualified plumber. In the Commonwealth of Massachusetts, this product must be installed by a licensed plumber or gas fitter in accordance with the Massachusetts Plumbing and Fuel Gas Code 248 CMR Sections 2.00 and 5.00. Observe all applicable codes.

This appliance is suitable for combination potable water and space heating applications. It cannot be used for space heating applications only. Do not use this appliance if any part has been underwater. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and gas control which has been under water.

If the water heater is installed in a closed water supply system, such as one having a backflow preventer in the cold water supply line, means shall be provided to control thermal expansion. Contact the water supplier or a local plumbing inspector on how to control this situation.

A pressure relief valve must be installed near the hot water outlet that is rated in accordance with and complying with either The Standard for Relief Valves and Automatic Shutoff Devices for Hot Water Supply Systems, ANSI Z21.22, or The ANSI/ASME Boiler and Pressure Vessel Code, Section IV (Heating Boilers). This pressure relief valve must be capable of an hourly Btu rated temperature steam discharge of 120,000 Btuh for NR501-OD (140,000 Btuh for NR662-OD). Multiple valves may be used. The pressure relief capacity must not exceed 150 psig. No valve shall be placed between the relief valve and the water heater. The relief valve must be installed such that the discharge will be conducted to a suitable place for disposal when relief occurs. No reducing coupling or other restriction may be installed in the discharge line. The discharge line must be installed to allow complete drainage of both the valve and the line. If this unit is installed with a separate storage vessel, the separate vessel must have its own temperature and pressure relief valve. This valve must also comply with The Standard for Relief Valves and Automatic Gas Shutoff Devices for Hot Water Supply Systems, ANSI Z21.22. (in the U.S. only). A temperature relief valve is not required, but if one is used, do not install the valve with the probe directly in the flow of water. This may cause unwarranted discharge of the valve.

Piping and components connected to the water heater shall be suitable for use with potable water.

Toxic chemicals, such as those used for boiler treatment, shall not be introduced into the potable water.

A water heater used to supply potable water may not be connected to any heating system or components previously used with a nonpotable water heating appliance.

When water is required in one part of the system at a higher temperature than in the rest of the system, means such as a mixing valve shall be installed to temper the water to reduce the scald hazard.

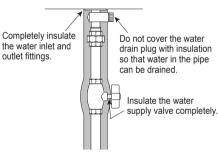
· Flush water through the pipe to clean out metal powder, sand and dirt before connecting it.

- Perform the following insulation measures for prevention of freezing.
  - Take appropriate heat insulation measures (e.g., wrapping with heat insulation materials, using electric heaters) according to the climate of the region to prevent the pipe from freezing.
  - Make sure that there are no water leaks from the cold and hot water supply pipes, then insulate the pipes completely.
  - Be sure to also completely insulate the water supply valve and the cold and hot water connections on the water heater (refer to the figure on the right).
  - Do not cover the water drain plug with insulation so that water in the pipe can be drained. (Refer to the figure in the right.)
- Use a union coupling or flexible pipe for connecting the pipes to reduce the force applied to the piping.
- Do not use piping with a diameter smaller than the coupling.
- · When feed water pressure is too high, insert a depressurizing valve, or take water hammer prevention measure.
- Avoid using joints as much as possible to keep the piping simple.
- Avoid piping in which an air holdup can occur.
- If installing the unit on a roof:
- · About lower-level hot water supply

If the unit is installed on a roof to supply water to the levels below, make sure that the water pressure supplied to the unit does not drop below 29 psi. It may be necessary to install a pump system to ensure that the water pressure is maintained at this level.

Check the pressure before putting the unit into operation.

Failure to supply the proper pressure to the unit may result in noisy operation, shorter lifetime of the unit, and may cause the unit to shut down frequently.



<ul> <li>Supply water piping</li> <li>Do not use PVC, iron, or any piping which has been treated with chromates, boiler seal or other chemicals.</li> <li>Mount a check valve and a shut off valve (near the inlet).</li> <li>In order for the client to use the water heater comfortably, 98.1 to 491 kPa (14 to 70 PSI) of pressure is needed from the water supply. Be sure to check the water pressure. If the water pressure is low, the water heater cannot perform to its full capability, and may become a source of trouble for the client.</li> <li>Drain piping</li> <li>Expansion water may drop from the pressure relief valve and wet the floor. If necessary, provide drain piping or use a drain hose to remove the water.</li> </ul>	• Use mixing valves with low water resistance. Use shower heads with low pressure loss.
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### Freeze Prevention

- Freezing is prevented within the device automatically unless the outside temperature without wind is below -4°F (-20°C).
- If this model is installed in an area where the outside temperature can approach freezing conditions of -4°F (-20°C) or below, then additional freeze protection measures must be used. For temporary freeze protection measures, refer to the Owner's Guide.
- The freeze prevention heaters will not prevent the plumbing external to the unit from freezing. Protect this plumbing with insulation, heat tape or electric heaters, solenoids, or pipe covers.
- In order for the freeze prevention heaters to operate, the water heater must have power at all times.

Damage to the water heater as a result of the below is not covered by the Noritz America Limited Warranty.

- Water in excess of 12 gpg (200mg/L) of hardness
- Poor water quality (see table to the right)

Total Hardness*	: 200 mg/L (12 gpg) or less				
Aluminum	: 0.05 to 0.2 mg/L or less				
Chloride	: 250 mg/L or less				
Copper	: 1 mg/L or less				
Iron	: 0.3 mg/L or less				
Manganese	: 0.05 mg/L or less				
рН	: 6.5 - 8.5				
Total Dissolved Solids	: 500 mg/L or less				
Zinc	: 5 mg/L or less				
Sulfate ion	: 250 mg/L or less				
Residual chlorine	: 4 mg/L or less				
* Maximum limit suggested by Noritz.					

## Water Treatment

If this water heater will be installed in an application where the supply water is hard, the water must be treated with either the Noritz H2Flow or ScaleShield or a water softener. Refer to the below tables for suggested treatment and maintenance measures to be taken based on the water hardness level. If this water heater will be installed in an application where the supply water is hard. Scale Build-up may cause damage to the Heat Exchanger. In this case, this water heater detects Scale Build-up in the Heat Exchanger and then the error code "C \* #"\* will flash in the Display Window. When the error code "C \* #"\* is displayed, the Heat Exchanger needs to be flushed to prevent damage from Scale Build-up. Refer to the "Procedure for flushing the Heat Exchanger" on page 15 or contact Noritz America for more information. (http://support.noritz.com/ or 866-766-7489)

\* 🗱 = 1, 2, 3, 4, F

# = 1, 2, 3, 4, 5, 6, 7, 8, 9, A, b, C, d, E, F

Damage to the water heater as a result of the items below is not covered by the Noritz America Limited Warranty.

- Water in excess of 12 gpg (200mg/L) of hardness
- Poor water guality (See the Water Quality List on page 13.)
- The water heater has displayed a "C \* #" error code indicating Scale Build-up, but the heat exchanger has not been flushed.
- Note: Water softeners may be regulated by the local water jurisdiction, consult with the manufacturer for code, sizing, and installation guidelines; the below diagram is for reference only. For more information about H2Flow and ScaleShield, contact Noritz America at http://support.noritz.com/ or 866-766-7489.

Residential Use Treatment Guidelines

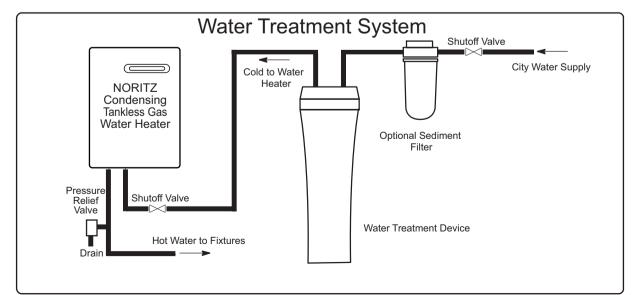
Type of Water	Hardness Level	Treatment Device*	Flush Frequency**	
Soft	0-1 gpg (0-17 mg/L)	None	None	
Slightly Hard	1-3 gpg (17-51 mg/L)	None	None	* When se
Moderately Hard	3-7 gpg (51-120 mg/L)	H2Flow or ScaleShield	Once a Year*** or Flashing the error code****	consult v installatio Not all w a water f
Hard	7-10 gpg (120-171 mg/L)	H2Flow or ScaleShield	Once a Year*** or Flashing the error code****	** Install No *** Flushing
Very Hard	10-12 gpg (171-200 mg/L)	H2Flow or Water Softener	Once a Year*** or Flashing the error code****	device is **** The erro
Extremely Hard	> 12 gpg (> 200 mg/L)	H2Flow or Water Softener	Once a Year*** or Flashing the error code****	Display ' * = 1, 2, # = 1, 2,

- electing a treatment device, you must with the device's spec sheet and on manual for guidelines and limitations. vater supplies are compatible test may be required.
- ritz Isolation Valves to allow for flushing. is required if a water treatment

s not installed. or code "C\*#" will be flashing in the Window.

3.4.F

3, 4, 5, 6, 7, 8, 9, A, b, C, d, E, F



## Procedure for Flushing the Heat Exchanger

This procedure is only intended for use by a qualified service professional or authorized Noritz Service Representative. Any unauthorized use of this procedure may result in voiding the warranty.Please contact Noritz America (866-766-7489) for additional support.

If the error code "C\*# \*~C\*# \*" is flashing on the Display Window, it means there is Scale Build-up in the Heat Exchanger. The Heat Exchanger needs to be flushed\*\* to remove the Scale Build-up. Damage to the water heater due to Scale Build-up is not covered by the water heater's warranty.

To clear the error code "C\*# \*~C\*# \*", the Heat Exchanger must be flushed.

If the error code "C\*#\*" is displayed and flashing in the Display Window, please contact Noritz America. (866-766-7489)

\* **\*** = 1, 2, 3, 4, F

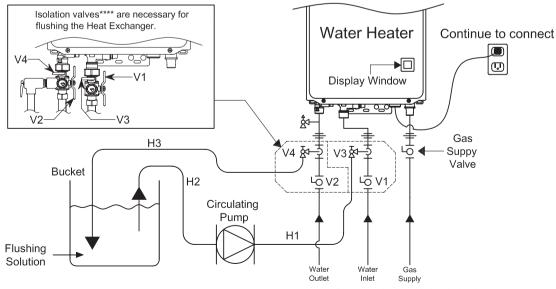
# = 1, 2, 3, 4, 5, 6, 7, 8, 9, A, b, C, d, E, F

\*\* Connect the "blue connector" for flushing on the Circuit Board when flushing the Heat Exchanger. After connecting it, the water heater is set to "Flushing Mode".

The water heater must remain connected to electrical power when flushing the Heat Exchanger.

## <1. The preparation of the flushing system >

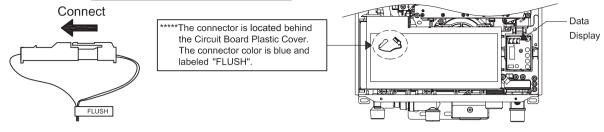
- 1. Close the gas supply valve.
- 2. Close the water inlet valve (V1) and the water outlet valve (V2).
- 3. Connect the one drain hose (H1) to the drain valve (V3), and then the other to the circulating pump.
- 4. Connect the drain hose (H2) to the circulating pump.
- 5. Connect the drain hose (H3) to the drain valve (V4).
- Pour 4 gallons or more of flushing solution\*\*\* into the bucket.
   \*\*\*Noritz recommends "White Vinegar".
- 7. Place the both drain hoses (H2 and H3) into the bucket filled with the flushing solution.



\*\*\*\* Isolation valves may be purchased as an accessory from an authorized Noritz wholesaler. They allow for full diagnostic testing and easy flushing of the system. Contact Noritz America for more information. (866-766-7489)

## <2. Flushing the Heat Exchanger >

- 1. Open the Front Cover.
- 2. Connect the "blue connector\*\*\*\*" for flushing on the Circuit Board.



3. Then the code "CCC" is displayed on the Data Display.

- 4. Turn on the circulating pump to circulate the flushing solution through the water heater <u>for 1 hour</u> at a rate of 1.5 gallons per minute or more.
- 5. The code "C60" is displayed on the Data Display when the water heater detects the flow of the flushing solution.

When 1 minute passes, the code "C60" will change to "C59" on the Data Display.



1 minute passes

Please check whether the reverse connection of the hose (H1) and (H3) if the display number will not change. In that case, the flow rate of the flushing solution may be under 1.5 gallons per minute.

6. When 1 hour passes, the code <u>"C00"</u> is flashing on the Data Display. Do not disconnect the "blue connector for flushing" on the Circuit Board.

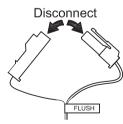
D.

- 7. Turn off the circulating pump.
- <3. Cleaning the Heat Exchanger >

The flushing solution needs to be rinsed and cleaned out of the water heater.

Below is the way to rinse and clean the flushing solution.

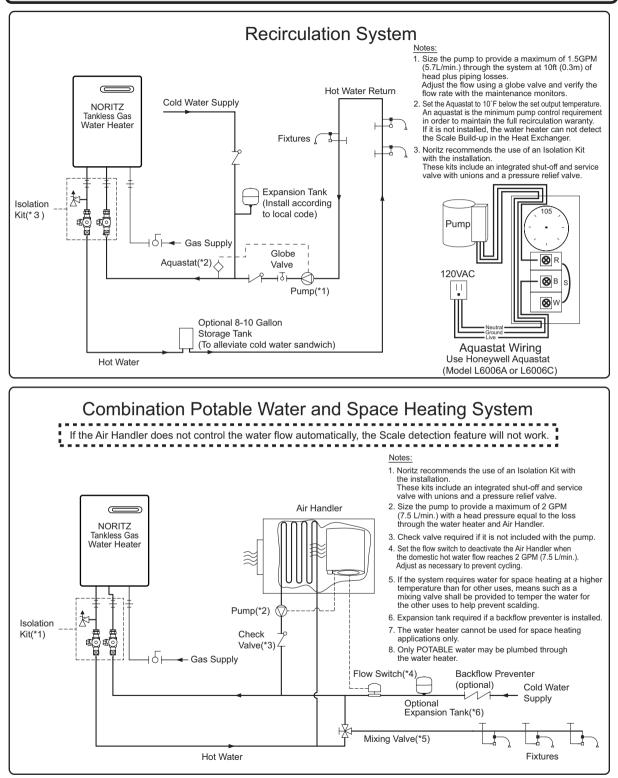
- 1. Remove both drain hoses (H2 and H3) from the bucket. And then place the drain hose (H3) into the sink or outside to drain.
- Close the drain valve (V3) and then open the water inlet valve (V1). Do not open the fresh water outlet valve (V2).
- 3. <u>Clean the water heater with fresh water for 3 minutes or more.</u> (Needs to have enough time to clean the water heater.)
- 4. Close the drain valve (V4) and then remove the drain hose (H3) from the drain valve (V4).
- 5. Remove the drain hose (H1) from the drain valve (V3).
- 6. Disconnect the "blue connector for flushing" on the Circuit Board. The code <u>"C00"</u> goes out on the Data Display.
- 7. Close the Front Cover.
- 8. Open the gas supply valve and water outlet valve (V2).
- 9 Check for correct operation of the water heater.



The gas water heater can not operate if the "blue connector" for flushing is connected.

Please contact Noritz America if more information is needed for flushing. (Phone # : 866-766-7489)

## 9. Plumbing Applications



## **10.** Electrical Wiring

Consult a qualified electrician for the electrical work.



Do not connect electrical power to the unit until all electrical wiring has been completed.

This appliance must be electrically grounded in accordance with local codes, or in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70. In Canada, the latest CSA C22.1 Electrical Code.

**Caution:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

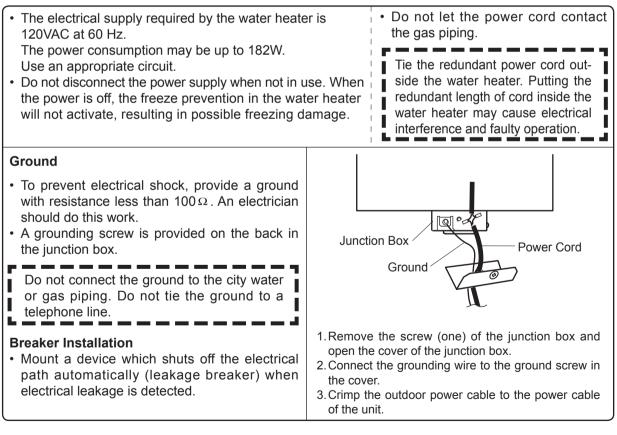
Verify proper operation after servicing.

Field wiring to be performed at time of appliance installation.



Electrical Shock Hazard

Do not turn power on until electrical wiring is finished. Disconnect power before servicing. Failure to do so may result in death or serious injury from electrical shock.

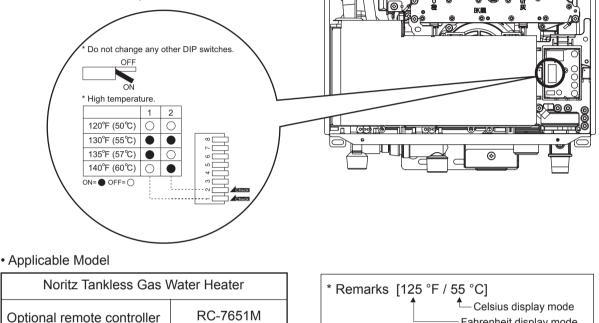




Electrostatic discharge can affect electronic components. Take precautions to prevent electrostatic discharges from personnel or hand tools during the water heater installation and servicing to protect product's electronic control.

## Adjusting Set Temperature

- This unit can be programmed so that it will default to one of four temperatures if the optional remote controller is not used [140 °F (60 °C), 135 °F (57 °C), 130 °F (55 °C), 120 °F (50 °C)]. To change the default temperature, adjust the DIP switches as described below. The default temperature is 120 °F (50 °C).
- 1. Disconnect electrical power to the water heater.
- 2. Remove the front cover of the water heater (4 screws).
- 3. Adjust the DIP switches as illustrated below.
- 4. Replace the front cover of the water heater (4 screws).
- 5. Reconnect electrical power to the water heater.



Install the optional remote controller according to the instructions in the Installation Guide (p. 25).

- \* Only one remote controller can be connected to the water heater. A malfunction may occur if two or more remote controllers are connected.
- \* The water heater has been factory set to allow a maximum temperature setting of [120 °F / 50 °C]. To access higher temperature settings through the optional remote controller, follow the below steps.

<When setting the maximum temperature to [125 -140 °F / 55 - 60 °C]>

- 1. Turn the water heater off by pressing the Power On/Off Button on the optional remote controller.
- 2. Press and hold the FLOW METER ALARM SET Button until a sound is heard (2 sec.) and [120 °F / 50 °C] appears on the display.
- 3. Set the upper limit of the hot-water supply temperature to [125 °F, 130 °F, 135 °F or 140 °F / 55 °C or 60 °C] using the UP and DOWN setting Buttons.
- 4. To put the water heater back into operation, press the Power On/Off Button on the optional remote controller. To keep the water heater off, let the unit sit for 30 sec. to return to the original display.



- When changing the temperature, make sure to confirm with the customer that the temperature of the hot water will be very high and that there is a risk of scalding.
- Hot water heater temperatures over 125 °F (52 °C) can cause severe burns instantly or death from scalding.

Fahrenheit display mode

## **Connecting Remote Controller Cord to Unit**

- Keep the remote controller cord away from the freeze prevention heaters in the unit.
- Tie the redundant cord outside the water heater. Do not put the extra length inside the equipment. The remote controller cord can be extended up to 83' (25m) with 18AWG wire.
- Use a Y type terminal with a resin sleeve. (Without the sleeve, the copper wire may corrode and cause problems).
- Be sure to hand tighten when screwing to the terminal block. Power tools may cause damage to the terminal block.

## Remote controller cord

• For extensions, a 26' (8m) cord (Part # RC-CORD26) or 10' (3m) cord (Part # RC-CORD10) can be purchased or use 18AWG wire.

Remote

Controller

Terminals

Remote Controller Cord

0

Wirina

Throughwavs

Cord Clamp

18AWG Wire

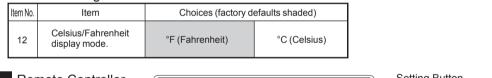
- Install according to the National Electrical Code and all applicable local codes.
- 1. Disconnect electrical power to the water heater.
- 2. Leave enough slack so that the remote controller cord will not be damaged if the unit is removed from the wall.
- 3. Remove the front cover of the heater (4 screws).
- 4. Pass the remote controller cord through the wiring throughway and into the unit.
- 5. Connect the Y terminals at the end of the remote controller cord to the terminal block.
- 6. Secure the remote controller cord with a clamp.
- 7. Replace the front cover.

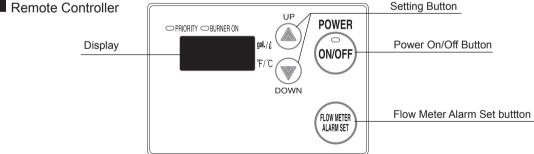
### Changing Other Features

Adjusting the Temperature Display

Note: The setting must be done within the first 10 minutes of connecting electrical power to the water heater.

### Table of Setting Items





### Setting Procedure

- 1. Turn the water heater off by pressing the Power On/Off Button on the remote controller.
- 2. Disconnect, then reconnect electrical power to the water heater.
- 3. Press the Flow Meter Alarm Set Button and hold it in for 2 seconds or more.
- 4. Press the Flow Meter Alarm Set Button until the remote controller displays item number "12".
- 5. Press Setting Button "A" for 5 seconds or more to change the display units to °F.
- 6. Press Setting Button "▼" for 5 seconds or more to change the display units to °C.
- 7. To confirm the setting, turn the water heater on by pressing the Power On/Off Button on the remote controller.



2()

## **11.** Maintenance

Periodically check the following to ensure proper operation of the water heater.

- The venting system must be examined periodically by a qualified service technician to check for any leaks or corrosion.
- The burner flame must be checked periodically for a proper blue color and consistency.
- If the flame does not appear normal, the burner may need to be cleaned.
- If the burner needs to be cleaned, it must be performed by a qualified service technician.
- Do not obstruct the flow of combustion and ventilation air.
- The pressure relief valve must be operated once a year to ensure that it is functioning properly and there is no obstruction. Turn the power off to the unit before opening the relief valve, and make sure that water draining out of the valve will not cause any damage.
- If the relief valve discharges periodically, it may be due to thermal expansion in a closed water system. Contact the water supplier or a local plumbing inspector on how to correct this situation. Do not plug the relief valve.
- See Operation Manual for further maintenance.

Warning: There is a scald potential if the output temperature is set too high.

Should overheating occur, or the gas supply fail to shut off, turn off the manual gas control valve to the appliance. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

Periodically check and clean the filter inside the cold water inlet of the unit.

## **12.** Trial Operation

The installer should test operate the unit, explain to the customer how to use the unit, and give the Owner's Guide before leaving the installation.

• Preparation .......... (1) Open a hot water fixture to confirm that water is available, and then close the fixture.

- (2) Open the gas supply valve.
- (3) Turn on the power supply.

Using the optional remote controller, turn on the Power On/Off button (the Operation lamp will turn on).

- (1) Open a hot water fixture and confirm that the Burner On lamp comes on, and that hot water is being produced. (If necessary, repeat until the air in the gas piping is bled out).
  - \* White smoke may be noticed from the exhaust vent during cold weather. However, this is not a malfunction of the unit.
  - \* If an "11" error code appears on the Display Window, close a hot water fixture and then back on again, and then open a hot water fixture again.
- (2) Using the optional remote controller, change the temperature setting on the remote controller and check that the water temperature changes.
- If the water heater does not operate normally, refer to "Troubleshooting" in the Owner's Guide.
- \* After the trial operation, clean the filter in the cold water inlet.



## Handling after trial operation

• If the unit will not be used immediately, close off all gas and water shutoff valves, drain all of the water out of the unit and the plumbing system to prevent the unit and system from freezing, and bleed the gas out of the gas line.

Freezing is not covered by the warranty.

A fire or explosion may result if these instructions are not followed, which may cause lose of life, personal injury or property damage.

## **Lighting Instructions**

This water heater does not have a pilot. It is equipped with an ignition device that automatically lights the burner.

Do not try to light the burner by hand.

- 1. Read the safety information in the installation manual or on the side of the water heater.
- 2. Turn off all electrical power to the unit.
- 3. Do not attempt to light the burner by hand.
- 4. Turn the gas control manual valve (external to the unit) clockwise to the off position.
- 5. Wait five minutes to clear out any gas. If the smell of gas remains, stop, and follow the instructions on page 3 of Owner's Guide.
- 6. Turn the gas control manual valve counterclockwise to the on position.
- 7. Turn on electric power to the unit.
- 8. The unit will now operate whenever hot water is called for. If the unit will not operate, follow the shutdown instructions and call a service technician.

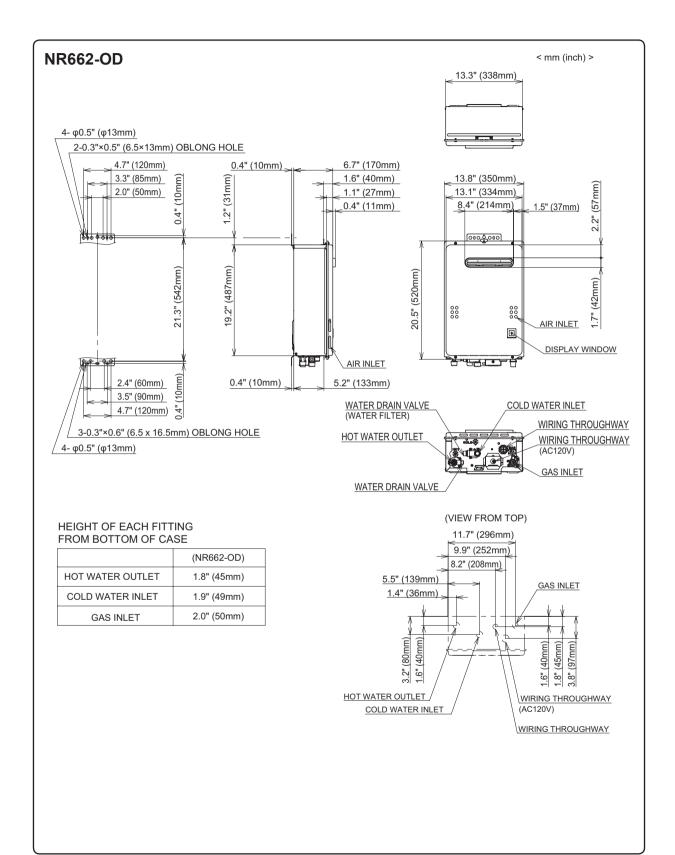
### **Shutdown Instructions**

- 1. Stop any water demand.
- 2. Turn off electric power.
- 3. Turn the gas control manual valve clockwise to the off position.

Should overheating occur, or the gas supply fail to shut off, turn off the manual control valve to the appliance.

# **13.** Dimensions

#### NR501-OD < inch (mm) > 13.3" (338mm) 4- φ0.5" (φ13mm) 2-0.3"×0.5" (6.5×13mm) OBLONG HOLE 4.7" (120mm) 0.4" (10mm) 6.7" (170mm) 13.8" (350mm) 3.3" (85mm) (10mm) 1.6" (40mm) (31mm) (57mm) 2.0" (50mm) 1.1" (27mm) 13.1" (334mm) 7.0" (178mm) 0.4" (11mm) 2.9" (73mm) .4.0 2 2.2" 800000 ဂြး၀န္လဝးဝ .3" (542mm) (487mm) (520mm) (42mm) 19.2" ( 00000 000 20.5" ( 1 2. AIR INLET DISPLAY WINDOW <u>n</u>od'unated to Ĥ AIR INLET 0.4" (10mm) 5.2" (133mm) 2.4" (60mm) 10mm 3.5" (90mm) COLD WATER INLET WATER DRAIN VALVE 4.7" (120mm) (WATER FILTER) WIRING THROUGHWAY HOT WATER OUTLET 0.3"×0.6" (3-6.5 x 16.5mm) OBLONG HOLE WIRING THROUGHWAY -4- φ0.5" (φ13mm) (AC120V) GAS INLET WATER DRAIN VALVE (VIEW FROM TOP) HEIGHT OF EACH FITTING 11.7" (296mm) FROM BOTTOM OF CASE 9.9" (252mm) 8.2" (208mm) (NR501-OD) 5.5" (139mm) HOT WATER OUTLET 1.8" (45mm) GAS INLET 1.4" (36mm) COLD WATER INLET 1.9" (49mm) GAS INLET 2.0" (50mm) (40mm) 3.2" (80mm) (45mm) (40mm) (97mm) .0 1.8" <u>.</u>9 . 0.0 HOT WATER OUTLET WIRING THROUGHWAY COLD WATER INLET (AC120V) WIRING THROUGHWAY



Optional Remote Controller RC-7651M

## Installation Guide

### For Installers:

Read this installation guide carefully before carrying out installation.

## NORITZ AMERICA CORPORATION

Do not connect power to the water heater before the remote controller has been properly installed. Recommended installation location of the remote controller is in a bathroom.

## **Included Parts List**

Note

